

I very vehemently disagree with any plan to eliminate independent ISPs. My ISP not only provides good service, but it also provides computer repairs and service at a cost far lower than the so-called computer repair centers who normally hire people off the street to perform detailed repairs. Sept '04 was supposed to be my date to receive DSL service. Verizon cancelled my order with neither my knowledge or consent. I am still waiting on DSL, but since Verizon has deliberately dragged their feet installing the components we need in south Brownwood TX, I doubt I will ever get it. I wrote them a letter asking why they cancelled my DSL, order, but they've yet been decent enough to even answer my complaint. NEVER, NEVER let the "Big Guys" try to eat up the little guys who can offer local, better service both with ISP and repairs. It's time to tell Verizon to clean up their own act before they begin to chew on others who offer more at a more reasonable rate. Verizon cannot even try to offer technical service at midnite to an ISP customer who needs it NOW - the local ISP can do this. Beat back any attempt to let 'big business' steal business. As far as I am concerned, the smaller ISPs are stars of the 'first magnitude', and Verizon is just a fizzle we're forced to put up with 24.7.

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